

RISK MANAGEMENT CONSULTING



Insurance Services & Solutions >

Workplace Health & Safety >

ISO Certification Services >

Injury Management >

Training Services >

Software >



Consultancy Services

- OUTSOURCED RISK MANAGER;
- AUDITING & INSPECTION SERVICES;
- INCIDENT INVESTIGATIONS;
- INJURY MANAGEMENT;
- CLAIMS MANAGEMENT;
- TRAINING SERVICES;
- HUMAN RESOURCES & IR;
- CRISIS MANAGEMENT SERVICES;
- ISO AS/NZS CERTIFICATION SERVICES;
- CONTRACT & TENDER REVIEWS;
- RISK MANAGEMENT SYSTEMS DESIGN

RISK MANAGEMENT CONSULTANCY SERVICES

CONNECTING YOUR BUSINESS TO THE RISK MANAGEMENT SOLUTIONS YOU NEED

Cowden Limited is committed to excellence in insurance and risk management. In addition to our professional broking services, we provide innovative solutions for our clients to ensure they meet existing and future business needs in the area of insurance and people risk management.

We maintain an up to date knowledge base in the areas of risk management and injury management practices. We constantly keep clients informed of changes, which may affect their company systems and processes.

Improving your organisations health and safety performance, leads to better business. The benefits to your business in productivity and efficiency, will allow you to complete more successfully in your key marketplace. A brief outline on the range of professional risk management services and solutions offered by the risk team at Cowden Limited is contained in this document,

OUR RISK MANAGEMENT CONSULTANCY SERVICES PROVIDE A TOTAL END TO END SOLUTION.

OUTSOURCED RISK MANAGER:

Leading organisations today recognize the advantages of having their Workplace Health & Safety / Risk Management requirements managed by an independent provider such as Cowden Limited.

It makes good business sense for an organisation to focus on its core business competencies and leave the rapidly changing world of Workplace Safety & Health to an organisation such as Cowden Limited to manage.

With our highly experienced team, Cowden Limited can reduce the burden associated with maintaining an in-house staff presence and equipment. Our risk team always deliver quality services that meet the needs of your business, whether those needs are small, large or constantly changing. In a highly competitive market place this can give your business the flexibility it needs to succeed.

The Cowden Limited risk team specialise in the provision of Risk Management Services. This means that we stay at the forefront of the latest information and technology in Workplace Health and Safety and continue to adapt and change with the latest developments to provide the highest quality service.

By utilising Cowden Limited's range of managed services you can be better positioned to focus on your core business activities.

And let's face it - did you really set out to be a Safety Officer?

Please contact our Risk Advisor today to discuss the flexible and cost effective support programs available to your organisation on (08) 9322-4822.

AUDITING SERVICES:

Our risk advisor can attend your business premises to conduct a full range of audits and inspections to identify any 'gaps' that may need to be addressed. A comprehensive report can then be developed detailing any deficiencies and recommendations for improvements. Some of the auditing services we provide are;

- WHS Systems Audits;
- AS/NZS: 4801 Audits;
- ISO: 9001 Audits;
- ISO: 14001 Audits;
- SafetyMAP & InjuryMAP Audits;
- WorkSafe Plan Audits

CLAIMS MANAGEMENT:

The Cowden Limited risk team is able to offer technical direction in how to establish a Claims Management System or how to address a particular Workers Compensation or Claims Management problem. We can also provide a specialist advisor to attend Claims Reviews with your Insurer, to offer assistance and develop strategies for long-term problems claims.

TRAINING:

Our risk team conducts various training programs to ensure that our clients are well informed in their Workplace Health and Safety responsibilities and know how to deal with work related injuries. Specific training programs can be developed based on your business needs.



ENTERPRISE RISK MANAGEMENT SOFTWARE

Cowden Limited has developed a suite of comprehensive risk management software solutions to assist organisations meet legislative compliance requirements. Our RMS© Software Solution is an easy to use, affordable and practical web-based application built to comply with best practice standards.

RMS© features a comprehensive range of modules to assist businesses manage all aspects Safety and Risk Management.

SCALABLE SOLUTION:



We offer clients the choice to purchase the full RMS System or start with a base system depending on individual needs and budgets. Clients can choose from the comprehensive range of modules, covering the full spectrum of Health, Safety, Quality and Risk Management. Either start with the full RMS© Solution or grow the system as your business evolves. You can utilise our extensive project management expertise to deploy an enterprise –wide solution.

CUSTOM SOLUTIONS:



We recognize that a solution in itself has no inherent value unless it solves problems or delivers results. Therefore the Solutions we provide are a result of extensive consultation to ensure the solution truly meets the needs of the client. Our development team can further customise and enhance the RMS© Solution to meet specific customer requirements.

INTEGRATION SERVICES:



Integration between RMS© and other in-house software systems is standard practice. We commonly integrate with HR and personnel databases, ERP and Finance Systems.

Our IT department will provide all relevant support to the integration process for your organisation. We can also offer hosted services for clients that require this level of support. Our hosted services solutions provide clients with world-class levels of security, availability, back-up, resilience and support.



SPECIALIST INSURANCE SERVICES:

Cowden Limited had its beginnings in Perth in 1972 and has since grown to have offices in Sydney, Adelaide and Melbourne. Our growth reflects the commitment to services and professionalism we have given to our clients.

Cowdens are recognised as one of Australia's leading Insurance Brokers and rate as one of the largest Australian owned brokerages.

Cowden Limited holds an Australian Financial Services Licence No. 241065 and is a member of the National Insurance Brokers Association of Australia as well as other commercial and trade associations.

In addition to the training standard required of insurance broking staff under our AFS Licence many of our staff maintain formal insurance qualifications as well as QPIB (Qualified Practising Insurance Broker) and, CIP (Certified Insurance Professional), all having a requirements for ongoing professional development.

Cowdens operate as a truly independent broker without any insurer having a shareholding or beneficial interest in us. This allows us to operate as a true insurance professional and makes our business sought after by insurers across the board.

Our philosophy has always been to give our clients a high level of personal, thoughtful and professional service and we have been able to consistently achieve this. We have high client retention rates, even in the most competitive of times, with many being with us in excess of 15 years. This reinforces our conviction that we provide a highly valued and effective service.

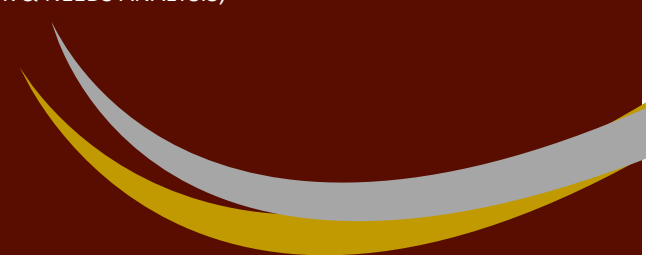
We handle a wide range of clients through all facets of commerce and industry.



INSURANCE SOLUTIONS:

Cowden Limited offer a comprehensive range of specialist insurance solutions including;

- CONTRACT REVIEWS;
- CLAIMS MANAGEMENT;
- PRE-RENEWAL REVIEWS;
- PREMIUM FUNDING;
- GAP ANALYSIS OF INSURANCE COVER;
- TECHNICAL ADVICE;
- RISK & NEEDS ANALYSIS;



RISK MANAGEMENT CONSULTING SERVICES

Cowden Limited
Head Office
Level 3 /985 Wellington Street
West Perth WA 6005

Phone: (08) 9322 4822
Fax: (08) 99324 1413
Mobile: 0476 800 736

Email: phil.cleverly@cowden.com.au
Web: www.cowden.com.au

COWDEN
THE INSURANCE BROKERS