



## SPECIALIST INSURANCE SERVICES







The Cowden Group is now one of the largest Australian owned insurance broking organisations and ranks nationally as a major insurance broker.



Our fundamental objective has always been for Cowden to provide our clients with consistently high levels of service to add value to their business.

Our team of professional insurance brokers carry out regular reviews of policies available so we can select those that best suit your needs and create a tailored insurance package.

Some of the specialist insurance services we provide our clients include;










-  Commercial Insurance;
-  Liability Insurance;
-  Personal Insurance;
-  Claims Management;
-  Premium Reduction Strategies;
-  Premium Funding;

With our professional and qualified insurance broking and support staff, we give our commitment to providing service of the very highest quality to all our clients throughout Australia.

MAKING RISK MANAGEMENT SIMPLE

## RISK MANAGEMENT SOLUTIONS & SOFTWARE

Cowden Limited specialise in the design and development of a range of safety systems services and software to assist businesses to better manage occupational health and safety and injury management.

-  Auditing Services;
-  Safety Management Systems;
-  Incident & Injury Management Software;
-  Workers Comp & Claims Management Support;
-  Consultancy Services;
-  Training Services;
-  Web-based Risk Management Software
-  ISO & AS/NZS: Certification Services;
-  Crisis Management Services;

Our Risk Advisor can design a system to suit your industry and business requirements.

We can also assist with the implementation of your risk program.

**COWDEN**  
THE INSURANCE BROKERS

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MAKING RISK MANAGEMENT SIMPLE

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COWDEN LIMITED  
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## INCIDENT & INJURY MANAGEMENT SYSTEM



[www.cowden.com.au](http://www.cowden.com.au)

# INCIDENT & INJURY MANAGEMENT SOFTWARE

Cowden Limited is committed to excellence.



In addition to our professional broking services, we provide innovative solutions for our clients to ensure they meet existing and future business needs in the area of Insurance and People Risk Management.

We maintain an up to date knowledge base in the areas of risk management and injury management practices. We constantly keep clients informed of changes, which may affect their company systems and processes.

Improving your businesses workplace health and safety performance, leads to better and more profitable business.



Cowden Limited understands that the financial impacts to an organisation can be significant if they fail to manage workplace injuries and workers compensation claims.

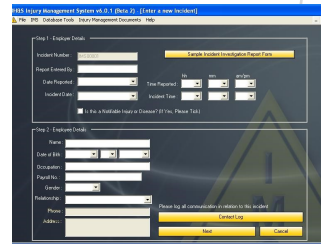
Our Risk Management team has developed special software to enable clients better manage all aspects of incident & injury management compliance in an easy to use program.



This brochure outlines key product information on the IMS software solution available at Cowden Limited.

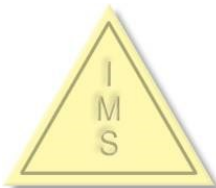
Cowden Limited has strong relationships with all major insurers and their underwriters across Australia. As a result, we have assisted many businesses to minimise their exposure to WorkSafe, WorkCover, Common Law Actions, as well as to achieve significant reductions to workers compensation premiums, by developing the comprehensive pc-based Injury Management System (IMS) with our professional workplace health & safety consultancy support services.

Major reforms to Workers Compensation & Injury Management came into effect in November 2005. The intention of the changes was to ensure a fair and more effective workers compensation scheme. The key focus of the reforms was to ensure a balance between the rights of the injured workers against the need for business to have more competitive and affordable workers compensation premium rates.



Understanding these changes we designed the IMS Software program to assist businesses efficiently manage all aspects of incident and injury management in the workplace. Data entry is easily completed via a simple to use interface. Reports and follow-ups can quickly be forwarded to relevant managers and supervisors for close out.

The system has been designed in a 'wizard style' format for ease of use. IMS is recognised by the major insurance companies across Australia as a 'best practice' tool for the recording of workplace incidents, management of workers compensation claims, driving injury management and safety performance reporting.



## KEY BENEFITS:

- Record and manage all incidents / injuries at your workplace.
- The system will auto-prompt the user to notify WorkSafe or WorkCover reportable or noticeable injuries as per legislative requirements.
- Keep comprehensive notes about an incident or an injury. The 'Contact Log' field allows you to put your own detailed comments about the incident / injury.
- Keep track of all action items & follow-ups arising out of accidents and injuries. The system will display completed & outstanding items for your action.
- Track and Manage all Employer Injury & Claims Management requirements, including - Return to Work Plans, liaison with medical practitioners, Workers Compensation Claims administration & drives outcomes with your Service / Vocational Rehabilitation providers.
- Comprehensive reporting functions, including easy to view dashboards;
- Statistical Reports auto calculate Frequency Rates (MTIFR, LTIFR) at the press of a button;
- Easily back up your data to any location on your network.
- Access to the latest System Upgrades & Patches by a simple click of a button (*internet connection required*).

